



Fire & Security

The background of the entire page is a photograph of a modern, multi-story brick building. The building has a grid-like facade with large windows and balconies. The balconies have black metal railings. The building is lit up, suggesting it might be evening or the building has interior lighting that is visible through the windows.


# Keeping your people & assets **safe**

Complete fire, security, safety  
and access control specialists

[www.ccssltd.co.uk](http://www.ccssltd.co.uk)

**EA-RS**  
FIRE GROUP





# Quality, Integrity & Reliability

## Three words that form our core...

These are the values that have been most closely associated with CCSS Fire & Security Ltd since our foundation in 1996. Every passing year has seen an increase in the scale of our operations and our fire and security services that we offer to customers.





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# Foreword

Quality, integrity and reliability are the values that have been most closely associated with CCSS Fire & Security Ltd since our foundation in 1996.

Every passing year has seen an increase in the scale of our operations and the security services that we can offer our customers.

The company holds the security industry's high quality standard certifications including BAFE Fire Alarm SP203-1, SP203-4, SP101, SSAIB Intruder, Access Control, CCTV, Portable Fire Extinguisher, BSI Emergency Lighting, and ISOQAR BS EN ISO9001:2008, BS EN 14001 OHSAS 45001.

We participate in many framework arrangements for our core services ensuring our customers in RSL's, local authorities, local government and education have access to pre-tendered services.

At CCSS we also possess health and safety accreditation from the following bodies: CHAS, Constructionline and SafeContractor. Our electrical division is NICEIC accredited.

As we work in environments where the security and safety of customers and their property is of paramount importance, all of our customer facing employees and sub-contractors must undergo Enhanced Disclosure and Barring Services Checks (DBS).

By choosing CCSS you will benefit from a personal, attentive service from a dedicated team who have the experience and resources of a market leader.

Please contact us to arrange an appointment to discuss your requirements.

**Sarah Kerr – Managing Director**

## Accredited to the very highest standards





# Corporate Social Responsibility

**Corporate Social Responsibility has long been embedded in the way we run our business, as we feel that it is our way of contributing to our economic, social and environmental impact.**

In order to maximise the benefits we can provide to the local community and minimise any negative impacts that the general running of our business may have, we focus on the key areas of the local community, the environment, health and safety and our employees.

## Health & Safety

Ensuring the safety of engineers, residents and members of the public is CCSS's number one priority. Therefore we work closely with our customers, partners and employees to ensure we follow the best working practices to provide our services safely at all times.

As such, our policies and procedures on health and safety are accredited by the awarding bodies CHAS, Constructionline, NICEIC and SAFEcontractor who are consistently monitoring our practices and so ensuring they are being implemented to the highest standards.

Our commitment to the safety of our employees, customers and the general public means we insist that all our engineers and sub-contractors undertake annual asbestos awareness training to industry recognised standards.

## Helping Communities

We aim to leave positive lasting impression on every community we work within, providing both individuals and businesses with a service that will ensure their safety and security.

- Encourage employee volunteering in the community and with financial contributions and help in kind.
- Make some of the business's products or services available free or at cost to charities and community groups.
- Look for opportunities to make surplus products and redundant equipment available to local schools, charities and community groups.
- Buy from local suppliers and strive to hire locally.
- Collaborate with local teachers and schools to make the business the subject of a school project.
- Use the business's experience to help a local school, charity or community group become more efficient and entrepreneurial.
- Use some of the marketing budget to associate the business or brand with a social cause.

# Safeguarding

**We recognise our responsibility to safeguard and promote the welfare of all children and vulnerable adults.**

Our engineers are all fully experienced in working with the elderly, infirm, vulnerable adults and children. On a daily basis their work involves working in care homes, hospitals, women's institutions, Homes in Multiple Occupation, residences of those with challenging behaviour and educational establishments.

All employees undergo a strict vetting procedure which includes Disclosure and Barring Services

(DBS) checks, credit check, production of identification, verification of qualifications and references taken, in adherence to BS7858.

We pride ourselves on our professional workforce and understand the trust residents have in allowing engineers into their homes. As such, we ensure that all personnel are suitable for the role they are undertaking.



# Environmental Awareness

CCSS recognises the impact our business activities have on the environment and we strive to minimise and eliminate our environmental impact through continuous improvement. We are therefore accredited to ISO 14001.

## CCSS's environmental policy principles include:

- To observe and adhere to environmental laws and regulations
- To conduct operations in a manner that demonstrates respect for the environment
- To monitor environmental practices regarding CCSS's supply chain
- Implement remedial controls and procedures where required
- Set specific and achievable goals in order to reduce our impact on the environment

## Environmental initiatives include:

- Using renewable resources where possible
- Enhancing company image and profile in the marketplace by addressing issues relating to corporate and social responsibility
- Using the latest technology to reduce CCSS's impact by adopting good working practices
- Using suppliers from the local community in which we work
- Updating our fleet vehicles to hybrids







## CCSS follow this initiative especially in relation to:

- Energy
- Water
- Natural resources
- Manufactured materials
- Waste
- Pollution to air, land and water
- Paper

Beyond achieving compliance with applicable environmental regulations, CCSS continuously seeks opportunities to implement environmental and health and safety best practices through its working practices.

CCSS looks to the future and is committed to minimising the impact on the environment through thoughtful design and product sourcing.

We work closely with suppliers and manufacturers in order to source products which will minimise customers' impact on the environment and assist in reducing energy consumption.



The Cystic Fibrosis Trust has always been a charity close to our hearts at CCSS Fire and Security.

**Cystic  
Fibrosis Trust**

In 2007, CCSS' Managing Director, Sarah Kerr's son Reagan was diagnosed with Cystic Fibrosis and over the years CCSS has held many fundraising initiatives, raising tens of thousands of pounds for the charity. This continued fundraising and raising awareness of the CF Community has helped to ensure that the new wonder drug, 'Trikafta' has been made available to more CF Sufferers; helping to promote a brighter future for all!

**”** Supporting the Cystic Fibrosis charity has been a huge part of my life since Reagan was diagnosed with CF. There have been some highs and lots of lows along the way and having CCSS to focus on and keeping my mind busy has helped me to cope with such a devastating diagnosis. As a team I am so proud that we have helped to raise awareness and funds that have had a real, positive impact.

**Sarah Kerr – Managing Director – CCSS Fire & Security Ltd**



# Market Sectors



## Housing Associations

CCSS work with a wide range of Housing Associations across England and Wales.

We work in synergy with Housing Associations to meet not only the customers' needs but that of the end users to provide a cost effective solution across multiple disciplines.



## Retirement Living

We work with our customers giving independent product advice, providing effective life safety systems providing residents peace of mind so they can continue enjoying living independently within a community setting.



## NHS

We service and maintain various NHS Trust properties, ensuring that critical fire and security systems remain operational.

We tailor our working practices to work within these occupied properties to minimise disruption to the services they provide.



## Education

From nurseries to universities.

We offer a full portfolio of specialist services to ensure your critical life safety and security systems are installed and maintained to the highest standards.



## Local Authority

We provide our services to councils maintaining their social housing stock by providing a bespoke service to meet all stakeholders' requirements.

We strive to prolong the life span of fire and security systems to minimise customers' costs.



## Private Landlords

We work with Private Landlords to help effectively manage their housing stock.

We will make recommendations for system options to maximise the security of their premises. We tailor our service to meet customer and resident requirements.



## Commercial

We work with many property owners to install and maintain fire and security equipment to protect their premises.

By keeping up to date with technological advancements, we can recommend bespoke systems to best meet their needs.



## Assisted Living

CCSS work with a number of organisations, large and small, discussing residents needs and making recommendations. We work alongside our customers to offer their residents the best solution to keep them living as independently and safely as possible in their home.



“Your fire, security and life safety systems can be complicated combinations of the simple and sophisticated and just like any electrical or electronic equipment they need to be serviced regularly to work at their most efficient.”

## Service and Maintenance

**CCSS has a team of fully-equipped service engineers who carry out repair works to a wide range of Fire, Life, Safety and Security Systems.**

One call to our service desk, at whatever time of day, ensures that your system will be repaired swiftly in order to minimise downtime. We also offer annual servicing contracts to keep your system maintained in accordance with manufacturer and statutory requirements.

Contract customers benefit from reduced call-out charges and guaranteed attendance 24 hours a day, 365 days a year.

Call our sales team now and arrange for a free no obligation quotation.



### Systems Types for Maintenance

- Fire alarms
- Fire extinguishers
- Fire fighting equipment including auto opening vents, positive ventilation, sprinklers and dry/wet risers
- Door entry
- Access control doors
- Automated doors
- Fire doors and emergency exits
- CCTV
- Nurse call
- Warden call
- External gates, barriers and bollard entry systems
- Emergency lighting
- Intruder alarms and panic alarms



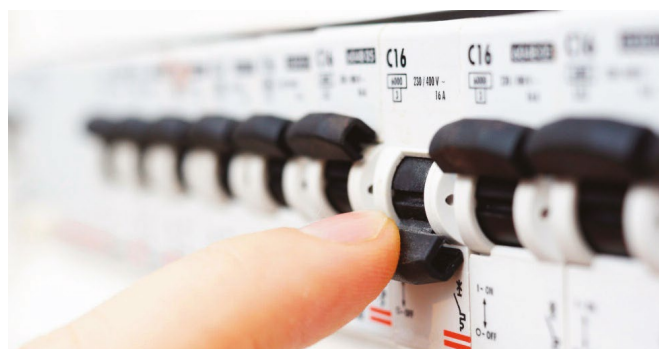
# Electrical Services & Installations

**CCSS are proud to have held the NICEIC accreditation since 2006.**

CCSS has the in-house expertise to deal with all aspects of electrical installations from conception to design, installation and testing, inspection and commissioning, to hand-over.

Periodic (EICR) is another legal requirement for most businesses and our electrical manager can advise on compliance.

CCSS are an NICEIC accredited business and all of our electrical installations and lighting works are carried out by our team of highly skilled, qualified electricians.



## Storage Heaters

**CCSS are an approved Dimplex installer and have carried out over 7000 installations, whereby end users have been significantly impressed by the usability and efficiency of this heating solution.**

CCSS works collaboratively with Dimplex to design a bespoke heating solution integrating the latest technology to provide significant ongoing cost savings.





# Fire and Life Safety Systems

CCSS are BAFE accredited for the Design, Installation, Commissioning and Maintenance of Fire Alarm Systems, Portable Fire Extinguishers and Emergency Lighting. We can service and maintain your fire and life safety systems to ensure continual compliance to British Standards and legislation adhering to BAFE requirements.



## Fire Systems

CCSS is SSAIB and BAFE SP203-1 approved for the installation of fire alarm and detection systems and fire-fighting equipment.

Fire alarms provide automatic or manual detection of fire and emergency events as a consequence of the build-up of smoke, heat or carbon monoxide. The regulatory reform (fire safety) order 2005 means that most commercial properties and businesses with more than five employees will be required to undertake a Fire Risk Assessment. Therefore, a fire alarm of some description will normally be required.

CCSS offers full design, installation, servicing and reactive maintenance of systems based on BS5839Pt1 and BS5839Pt6.



## Fire Extinguishers

CCSS is BAFE SP101 approved for the installation of fire extinguishers and can keep your extinguishers in good working order to comply with the RRO.

After an extinguisher has been used, even if only partially, it must be recharged according to the manufacturer's instructions.

Annual maintenance and correct staff training are essential for your fire-fighting equipment to be effective.

CCSS operatives carrying out Fire Extinguisher maintenance all undertake FIA training including regular refresher training.





## Emergency Lighting

**CCSS is accredited to BAFE SP203-4 and approved for the installation of emergency lighting and associated equipment.**

Emergency lighting systems work hand in glove with fire alarm systems to ensure a safe route is illuminated for escape from a building in the event of an emergency that affects the power supply to the building.

BS5266 dictates that systems must be installed and maintained to an exacting standard. CCSS maintains thousands of properties, which contain both fire alarms and emergency lighting systems.



## Disabled Refuge

**CCSS offers two solutions to suit most applications.**

A compact system which is ideal for small buildings that require two to three outstations, and a more enhanced communication system for larger installations and projects.

Medium and high rise buildings now require designated areas for building users to be rescued from in the event of an incident that requires the building to be evacuated. A disabled refuge system allows the fire and rescue services to communicate with users offering valuable reassurance whilst a rescue is being undertaken.



## Dry/Wet Risers and Sprinklers

**CCSS offers dry and wet riser installation, testing and servicing. We provide expert design and installation of wet and dry risers for businesses.**

Risers (fire mains) are an important piece of equipment for tall buildings. CCSS can provide a complete fire safety solution for businesses, from installation, testing and servicing to maintenance in accordance with British Standards.

We also install, maintain and service sprinkler systems. Sprinkler systems have been proven to save lives and properties, ensuring businesses can be up and running soon after a fire. Rooms protected by sprinkler systems can control and contain the fire and leave the rest of the property unaffected.





# Door Entry Systems

CCSS have installed thousands of door entry systems across England and Wales for various Social Landlords and Local Authorities. We are SSAIB accredited for access control systems, ensuring high standards of workmanship are consistently maintained for every installation, service or preventative maintenance.

## Door Entry

CCSS is an Entrotec and GDX approved installer. Audio door entry systems allow speech between a visitor wishing to gain access through a controlled entrance to an office building or block of apartments. The person inside the building can then choose to admit the caller by pressing a door release button on the handset.

Video door entry systems include the same audio link whilst enabling the occupant to both talk to and see the caller either on a small screen on the handset or through a computer network.

Large blocks of apartments may also include a concierge function to provide a link between the concierge, the front doors and the individual apartments.

Where cabling is difficult, we are also able to offer solutions utilising GSM or PSTN based systems which require little more than a telephone line or SIM card connected to the front door entrance panel.





## Access Control

**CCSS has over 20 years' experience installing and servicing a wide range of access control technology, ranging from single-door standalone systems to PC-based site-wide systems integrated with fire and security equipment.**

We install, service and maintain systems from the leading brands of access control equipment including Paxton, Entrotec, Stanley, Volo, KMS and Salto. Access control technology can be seamlessly integrated into audio and video door entry systems and automatic gates and barriers for complete site security.

We hold SSAIB approval for the installation of access control systems. Access control systems are designed to limit the flow of visitors and staff through controlled doors leading to authorised personnel only areas. Typically an authorised person will carry a card or fob to enable access, but increasing sophistication provides for the use of biometrics and mobile solutions.



“An Access control system from CCSS will help to create a safer environment for your building, reduce walk-in thefts, and discourage uninvited visitors.”



“Our experience of door entry and access control upgrades is unparalleled. Working closely with leading door entry manufacturers, we can manage communal entrance upgrade projects from a single block to an estate wide upgrade.”

# Communal Security Door Systems

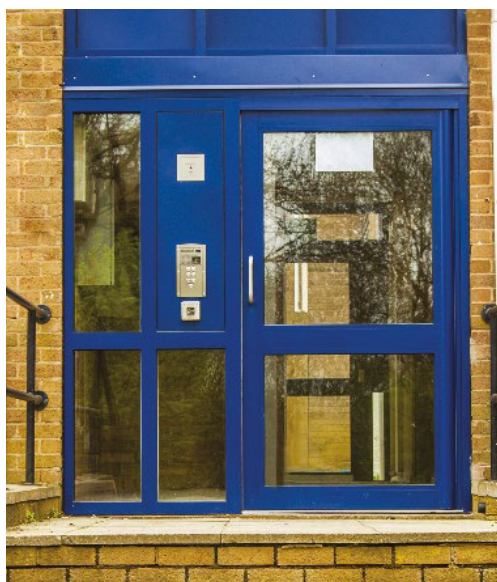
**CCSS has extensive experience working with registered social landlords (RSL) which means we can offer bespoke solutions for controlling secure access to blocks of flats and apartments.**



We provide doors to specific designs using hardwood for low risk environments, right up to stainless steel in high risk environments. The manufacture of the door system is always undertaken with a view to integrating any door entry or access control system.

The design usually comprises a solid timber core door leaf for high strength which is faced on both sides with either a self-coloured GRP or stainless steel sheet to provide a low maintenance, easily cleaned surface.

Viewing panels can contain anti-bandit glass or UV resistant Lexan. The door leaf is usually lipped on all edges with a thick steel section to reduce damage and strengthen and protect the locking devices and hinge.





# CCTV and Intruder Systems

CCSS is SSAIB accredited for CCTV and Intruder Alarm Systems ensuring high standards of workmanship are consistently maintained for every installation, service or preventative maintenance.



**SmokeCloak® 20 years**  
World leader in the fog industry



## CCTV

**Advances in technology used in CCTV systems means that gone are the days of poor quality CCTV images. IP based high definition cameras now offer broadcast quality images, even in almost total darkness.**

CCSS offers first class design and installation advice for both new systems and upgrades to older analogue systems, often using existing cabling.

Systems that link to web based servers offer immediate notification of unauthorised access to secure premises and give the ability to offer verbal messages as deterrents, minimising potential damage and losses to property.

With over 20 years experience and 100's of installations across commercial, industrial, retail, local government and educational facilities, CCSS can offer best value and low whole life cost solutions.



## Intruder Alarm Systems

**As an SSAIB approved installer, we can undertake work to protect your premises to comply with all police and insurance standards.**

Using the very best equipment, CCSS can provide 24hr monitoring using CSL DualCom signalling devices which will protect your premises even in the event of a cut phone-line or GPRS and GSM technology failure. Schools, offices, factories, warehouses, and domestic premises are amongst the numerous systems we maintain across the UK.





# Warden and Nurse Call

CCSS adheres to EN 50134 and can offer a bespoke service to ensure the reliability of Warden Call and Nurse Call Systems. We operate 24/7 to ensure these life safety systems remain operational to protect the vulnerability of users.

## Warden Call

As our population lives longer and strives to live more independently, warden call systems are developing rapidly.

CCSS offers bespoke warden call solutions which can monitor numerous properties at various locations simultaneously. Individual properties can be fitted with pull cord systems and/or devices worn by residents which are connected to on-site staff or a remote monitoring station. Once a device is activated, staff can be alerted and talk directly to the user.



## Telecare / Social Alarms

Our population is staying healthier and living longer and consequently many people wish to retain their independence, living at home and remaining confident that if anything should happen, help will be at hand.

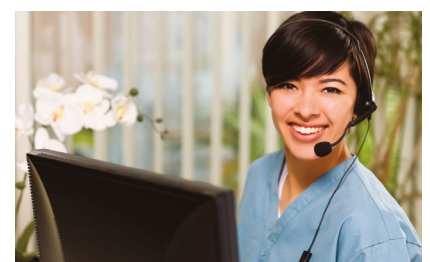
By utilising a dispersed alarm system connected to a monitoring station, the elderly and vulnerable can call for help in seconds, 365 days a year, 24 hours a day, with the push of a button located on a wrist band. CCSS installs and maintains 100's of such systems allowing people to remain independent and feeling safe.



## Nurse Call

CCSS can install, maintain and service nurse call systems of any size which will cater for patient and carer requirements.

Systems are extendable dependent upon the individuals' level of care. CCSS understands the need for reliable and durable products which can meet the demands of end users.





# Gates and Roller Shutters

CCSS complies with the EU Machinery Directive to ensure that your systems are safe and compliant.

## Gate Automation and Barriers

CCSS has partnered with CAME who are leading manufacturers of gate and door automation equipment.

We specialise in automated hinged and sliding gates and provide installation, servicing and full maintenance for systems that we and others have installed. Both CCSS engineers and sales staff attend regular CAME workshops which are particularly important given the recent Health and Safety Executive (HSE) notice warning of the dangers of automated gates.

Automated gates and barriers must comply with the EU Machinery Directive. CCSS engineers are qualified to carry out the work and provide advice on compliance with these standards.



## Automated Swing Doors

CCSS regularly install automated doors to a wide range of properties, so giving people with disabilities easy access and facilitating freedom of movement.

We diligently install all doors to the latest ADSA regulations.





# CCSS

Fire & Security

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